

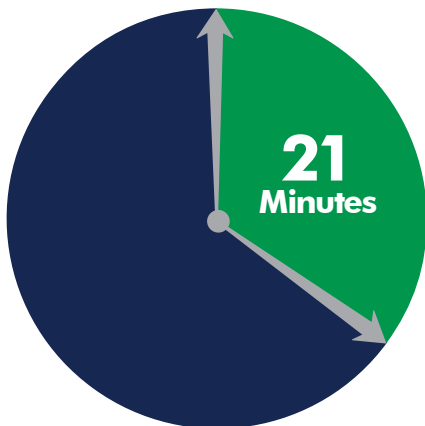


10,194

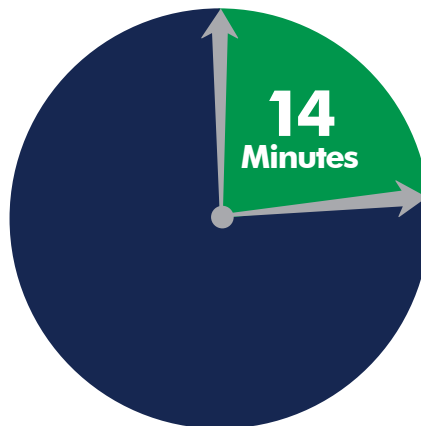
"No Cost" tows from May 1 – Aug 31

CLEARANCE TIME

Average clearance time down 33% to 14 minutes

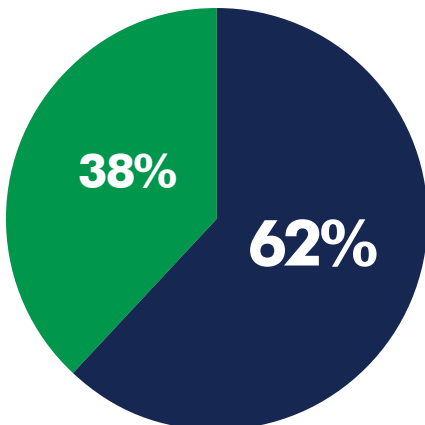


May - August 2017



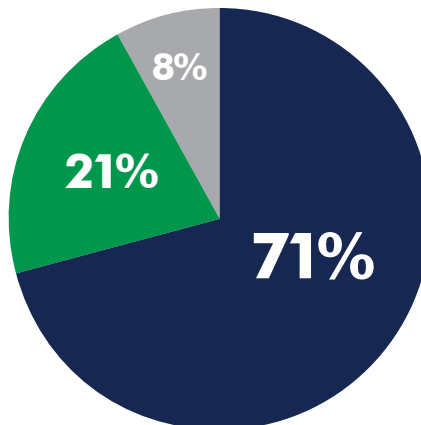
May - August 2018

WHAT CAUSES BREAKDOWNS?



Mechanical Failure
Tire Failure

HOW ARE BREAKDOWNS FOUND?



Wreckers
Law Enforcement
Other (Citizen Reports, CCTV Camera)